

Terms and Conditions

Effective Date: August 8th, 2025

1. Introduction

Welcome to QR Code Files. These Terms and Conditions ("Terms") govern your access to and use of our website, services, and products, including the creation and sale of QR codes that store or link to files ("Services"). By using our Services, you agree to these Terms in full. If you do not agree, you must not use our Services.

2. Eligibility

To use our Services, you must:

- Be at least 13 years old or have the consent of a legal guardian.
 - Provide accurate, complete, and current information during registration or purchase.
 - Comply with all applicable laws and regulations in your jurisdiction.
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3. Our Services

We provide:

- **QR Code Creation** – Custom and standard QR codes that store or link to digital files.
- **File Hosting and Storage** – Secure cloud hosting of files linked to QR codes (subject to storage limits).
- **Customization Options** – Branding, design, and format adjustments as requested.
 - Requests can be made to change or customize a QR code at no charge once within a 6 month subscription window. If a year long subscription is placed, you can request two changes or modifications within that year long window. Any

additional customization change requests can be made for a fee.

We reserve the right to modify, suspend, or discontinue any part of the Services without notice.

4. User Responsibilities

You agree not to use our Services to:

1. Upload or store illegal, infringing, defamatory, obscene, or harmful content.
2. Distribute viruses, malware, or other malicious code.
3. Violate intellectual property rights, privacy laws, or other legal obligations.
4. Engage in any fraudulent, abusive, or harmful activity.

We reserve the right to remove any content we deem inappropriate, unlawful, or in violation of these Terms.

5. File Storage and Retention

- Files linked to your QR codes will be stored according to your purchased plan's storage capacity and retention period.
 - We are not responsible for data loss due to your failure to maintain backups.
 - Expired accounts or unpaid plans may result in deletion of files and deactivation of associated QR codes.
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6. Intellectual Property

- All QR code designs, branding, software, and website content remain our property unless otherwise stated.

- You retain ownership of files you upload but grant us a limited, non-exclusive license to store, process, and deliver them as part of the Services.
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7. Payments and Refunds

- Prices are listed in USD and are subject to change without notice.
 - No credits or refunds will be given for early cancellation of the subscription
 - Payments are processed through secure third-party providers (Square).
 - Unless otherwise specified, all sales are final. Refunds may be issued only if required by law or under exceptional circumstances at our discretion.
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8. Service Availability

We aim for high uptime but do not guarantee uninterrupted service. Maintenance, technical issues, or third-party outages may affect availability. We are not liable for losses due to downtime.

9. Limitation of Liability

To the maximum extent permitted by law:

- We are not liable for indirect, incidental, or consequential damages.
 - Our total liability to you for any claim shall not exceed the amount paid by you for the Services in the past 12 months.
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10. Indemnification

You agree to indemnify and hold harmless QR Code Files from any claims, damages, or expenses resulting from your violation of these Terms or misuse of the Services.

11. Privacy

Your use of our Services is also governed by our **Privacy Policy**, which explains how we collect, use, and protect your data.

12. Termination

We may suspend or terminate your account at any time if you violate these Terms or engage in prohibited activities. Upon termination, your access to files and QR codes may be revoked.

13. Governing Law and Dispute Resolution

These Terms are governed by the laws of the United States. Any disputes will be resolved in the courts of the United States, unless otherwise required by law.

14. Changes to Terms

We may update these Terms at any time. Continued use of our Services after changes take effect constitutes your acceptance of the revised Terms.

15. Contact Information

For questions about these Terms, please contact:

QR Code Files

Email: support@qrcodefiles.com

Address: 8318 Glen Canyon Dr
Round Rock, TX 78681